

# Chiropractic Patients' Charter of Rights

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The Alberta College and Association of Chiropractors believes chiropractic patients have the right to:

1. be treated with courtesy, dignity and respect
2. receive chiropractic care
  - without discrimination and based solely on their health condition and
  - without the requirement of long-term care contracts or the participation or attendance of other family members
3. provide or refuse consent to treatment at any time
4. participate in decisions regarding their chiropractic care
5. receive from the individual providing care clear information about:
  - their diagnosis, prognosis and the proposed treatment plan
  - other options for care
  - any significant risks to the proposed treatment plan and other options
6. receive ongoing, clear updates about their progress, and if appropriate, a referral or recommendation for alternate treatment
7. know the identity and professional status of any individual providing care to them
8. withdraw from care at any time
9. consult with or seek care from any other health care practitioner, including another chiropractor
10. access their treatment records
11. have their personal and health information protected from disclosure, and understand when and why health information may be disclosed
12. refuse to participate in any research project, clinical training program or data gathering process
13. choose to pay per session for services rendered or agree to another payment option
14. request and receive an itemized, detailed explanation of charges for services rendered
15. receive a refund for any fees paid in advance within seven business days of a formal request

Your chiropractor can answer any questions you have about your rights as a patient or you can contact the Alberta College and Association of Chiropractors.